

TICKETING & OPENING HOURS

What are the dates for the exhibition?

The Art Gallery of New South Wales' *Archibald Prize 2019* is on display at TarraWarra Museum of Art from Saturday 14 September to Tuesday 5 November 2019.

What are the opening hours of the exhibition?

Tuesday to Sunday from 9.30am to 5pm.

Open AFL Grand Final public holiday
Friday 27 September, Monday 4
November and Melbourne Cup Day
Tuesday 5 November.

Do I need to buy tickets for a specific time?

To ensure the best viewing experience for our visitors and avoid long queues and overcrowding, the *Archibald Prize 2019* will have timed entry ticketing.

Sessions are available at 9.30am, 11am, 12.30pm, 2pm and 3.30pm. Visitors are required to enter the exhibition within the 1.5 hour session time indicated on their ticket. Latecomers may not be admitted, or may need to wait in line should the exhibition be at capacity.

How much do tickets cost?

Adult	\$16
Seniors	\$14
Concession	\$12 (pensioners, tertiary students)
Child (5–17)	\$10
Child under 5	Free
Members	Free
Family	\$45 (two adults and up to three children)
Groups 10+	\$14 per person

Where can I buy tickets?

Tickets can be pre-purchased at twma.com.au.

Online ticket sales close at 3.30pm for same-day sessions. Please note online tickets will attract a 50c TryBooking fee.

If you are experiencing any problems booking online, please contact the Museum on 03 5957 3100 or administration@twma.com.au.

Can I buy tickets to the exhibition on the day?

Pre-booking tickets online is highly recommended, however tickets are also available at the door, even if your preferred session time is booked out.

People buying tickets at the door may experience delays should the exhibition be at capacity. Pre-booked ticket holders and Museum Members will receive priority entry.

Door sales close at 4.30pm each day.

Who can purchase concession tickets?

Concession pricing is valid for:

- Health Care cardholders
- Pension cardholders
- Veterans Affairs cardholders
- Student cardholders (full-time students aged 18 or over)

Valid ID may be required upon exhibition entry or at the time of ticket purchase.

Is a Seniors discount available?

Seniors cardholders will be entitled to a discounted entry price of \$14. Valid ID may be required upon exhibition entry or at the time of ticket purchase.

Are family tickets available?

Family tickets are available for \$45 for two adults and up to three children.

Do companion card holders receive free entry?

A carer or person who supports a visitor with a disability or frailty is admitted

free upon presentation of a companion card.

Companion cardholders do not need to pre-purchase tickets. A valid companion card will be requested upon entry. The visitor you are assisting will be required to purchase a concession ticket.

Are group bookings available?

Tickets for groups of 10-20 people can be purchased online. For groups of more than 20 people, please pre-purchase your tickets by contacting the Museum on 03 5957 3100 or administration@twma.com.au.

Group tickets are priced at \$14 per person with no further concession available.

Are guided tours available?

Due to the large crowds expected at the exhibition, guided tours are not available during opening hours.

Didactic signage will be provided in the space. Large font reading manuals will also be available upon entry.

Will the exhibition be accompanied by any public programs?

A range of public programs will be announced in the coming months. Please check twma.com.au for further details.

Are school group bookings available?

Education groups including students from primary to tertiary levels can book by contacting the Museum on 03 5957 3100 or administration@twma.com.au.

Educators are encouraged to pre-plan their visit using the education resources which will be available to download online closer to the exhibition dates.

Is the exhibition available for private events?

Private evening events are available for large group and corporate bookings.

These events can be booked, subject to availability, Tuesday to Friday from 6-7.30pm for a minimum of 20 guests and a maximum of 90 guests. Cost is \$40 per head including an exhibition tour and glass of TarraWarra Estate wine.

Should you wish to book a private evening event please contact the Museum on 03 5957 3100 or administration@twma.com.au.

Do TarraWarra Museum of Art Members receive free entry?

Yes, TarraWarra Museum of Art Members receive free exhibition entry to *Archibald Prize 2019*.

Museum Members will receive priority entry and are not required to pre-purchase timed entry tickets. A valid Members card and ID will be requested upon entry.

To become a TarraWarra Museum of Art Member visit twma.com.au/membership or sign up at in person at TarraWarra Museum of Art for immediate benefits.

How long does it take to see the exhibition?

The estimated time to view the exhibition is 30-45 minutes.

Is there a restriction on how long I can spend in the exhibition?

While entry to the exhibition must be within your allocated session time as highlighted on your ticket, you can remain in the exhibition for as long as you like during normal opening hours.

Can I enter and exit the exhibition more than once with my ticket?

No, each ticket is valid for a single entry.

Do I need a ticket for the rest of the Museum?

During this period, the *Archibald Prize 2019* will be the sole exhibition on show at TarraWarra Museum of Art.

Can I exchange my tickets for another date if I cannot make the original booking date?

Tickets are non-refundable and cannot be exchanged. However, if you experience exceptional circumstances on or just before the day of your visit, please contact the Museum on 03 5957 3100 or administration@twma.com.au and our staff will gladly assist you.

What happens if I miss my time-slot for entry?

It is essential that you arrive in time to enter the exhibition within your allocated session and we recommend allowing at least 20 minutes for car parking and cloaking items if necessary.

If you are late, please see Museum staff who will do their best to fit you into the next available session, pending availability.

Who is TryBooking and why do I need to provide personal details online?

Online ticket sales for the *Archibald Prize 2019* are hosted by TryBooking, an Australian ticketing management system.

Some basic personal information is required when purchasing tickets to ensure TarraWarra Museum of Art can manage your booking and any follow up required.

If you choose to tick the box to subscribe to TarraWarra Museum of Art enews, you will be automatically subscribed.

ABOUT THE EXHIBITION

Who developed the exhibition?

Archibald Prize 2019 is an Art Gallery of New South Wales touring exhibition supported by presenting partner ANZ.

Are the Wynne and Sulman prizes showing at TarraWarra Museum of Art as well?

No, TarraWarra Museum of Art is only showing artworks from the Art Gallery of New South Wales' *Archibald Prize 2019*.

How many artworks are in the exhibition?

The *Archibald Prize 2019* tour includes works from all 51 finalists.

ANZ PEOPLE'S CHOICE AWARD

Is there an ANZ People's Choice Award?

Yes, the ANZ People's Choice Award is awarded at each exhibiting venue.

Where can I vote for the ANZ People's Choice Award?

You may vote once for the ANZ People's Choice Award, at TarraWarra Museum of Art at the voting stations located in the final room of the exhibition.

Can I see this exhibition elsewhere in Australia?

TarraWarra Museum of Art is the only Victorian venue to host the *Archibald Prize* regional tour in 2019.

The exhibition will then tour to the following venues:

Gosford Regional Gallery and Arts Centre
15 November 2019 – 12 January 2020

Muswellbrook Regional Arts Centre
24 January – 8 March 2020

Bank Art Museum Moree
20 March – 3 May 2020

Bathurst Regional Art Gallery
15 May – 28 June 2020

Coffs Harbour Regional Gallery
3 July – 16 August 2020

ACCESS

How do I get to TarraWarra Museum of Art?

TarraWarra Museum of Art's address is:
313 Healesville-Yarra Glen Rd
Healesville VIC 3777

The Museum is located in the beautiful Yarra Valley region, one hour's drive north-east of Melbourne and a five minute drive from the regional hub of Healesville.

Full driving instructions are best obtained by visiting [Google Maps](#) and entering your departure location to find the best driving route to reach TarraWarra Museum of Art.

Is car parking available at the Museum?

Yes, free car parking is available on-site at the Museum. Cars will be directed by traffic wardens to available parking spots. A buggy and mini bus will be available to transport visitors from the lower car park up to the Museum entry.

We recommend allowing at least 20 minutes for car parking and Museum entry.

Can TarraWarra Museum of Art be reached by public transport?

From August 2019, McKenzies Coaches will operate a bus service via Route 685 Lilydale-Healesville-Yarra Glen, which will stop outside of TarraWarra Museum of Art. Please visit ptv.vic.gov.au for further information.

Is TarraWarra Museum of Art fully accessible?

Yes, all Gallery spaces are fully accessible for those using a walking frame or wheelchair.

Accessible car parks are available close to the Museum entry as well as wheelchair accessible toilet facilities.

A self-propelled wheelchair can be pre-booked by contacting the Museum on 03 5957 3100 or administration@twma.com.au, however we advise if you have specific requirements to bring along your own.

FACILITIES

Are food and drinks available to purchase from the Museum?

A selection of food trucks and vans will be available on-site.

Lunch reservations for TarraWarra Estate Restaurant can be made by visiting www.tarrawarra.com.au/food.

A range of other cafes, restaurants, wineries, breweries and distilleries can be found located throughout the Yarra Valley region. Visit the official tourism site visityarravalley.com.au to learn more.

Where are the toilets?

Toilets are located outside the Museum in the courtyard. There are additional portable toilets adjacent to the Museum and in the lower car park.

Is cloaking available?

Yes. Backpacks, umbrellas of all sizes and large bags are not permitted within any gallery space. We ask that you cloak these items in our secure storage area.

Is there seating inside the exhibition?

Benches and seating are provided throughout the galleries.

MUSEUM ENTRY POLICIES

Are food and drinks permitted in the Museum?

Please note that food and drinks are not permitted inside the Museum.

Cloaking cannot accommodate food and drink items. Please ensure that any such items are either finished prior to your visit, or enclosed appropriately within a bag should you wish to cloak your belongings.

Is photography permitted in the exhibition?

Yes, unless otherwise sign-posted, photography is permitted without a flash.

The use of a selfie-stick or tripod is prohibited.

Please tag your photos with
#archibaldtarrawarra #archibaldprize

Can I use a pram, stroller, walking frame or wheelchair in the exhibition?

Prams and strollers can be taken into the exhibition, however please be mindful that the space may be congested at times.

Walking frames and wheelchairs can also be brought into the Museum.