

TarraWarra Museum of Art Education

FREQUENTLY ASKED QUESTIONS



How much does a TarraWarra Museum of Art Education tour cost?

Tours cost \$3 per student, plus Museum admission charges. You can find more information on Museum admission charges here: <https://www.twma.com.au/visit/>. If you have any questions about costs please contact museum@twma.com.au or give us a call on (03) 5957 3100.

Teachers, lecturers and education support staff accompanying education groups are admitted free of charge.

Thanks to the generosity of our Education Program Supporters, we are able to support disadvantaged school groups with free return bus transportation and access to our guided tours. Please contact Shannon Lyons (Education Coordinator) on shannon@twma.com.au to check your schools' eligibility for support.

How do I pay for my group's tour?

The Museum will invoice your school or university after your visit.

Some tertiary groups prefer students to pay individually on the day of their visit. Please allow enough time for individual payments to be processed at Reception, prior to the tour.

Are tours free for students on Welcome Wednesdays?

Yes! Museum admission is free for students and there is no extra charge for tours on Wednesdays during exhibition seasons.

What time is the Museum open for Education bookings?

Between 9am – 4pm, Tuesday to Friday.

Can my group visit the Museum on a Monday?

The Museum is closed to the public on Mondays, but we can accommodate education groups if requested. Please note that Mondays are often reserved for exhibition maintenance or special events, so we are not always able to take bookings.

How can I book an Education tour?

You can find a dedicated online booking form here: <https://www.twma.com.au/book-an-education-tour/>. Museum Education staff will respond to your booking request within three days. Alternatively, call or email to discuss your booking.

How far do I need to book in advance?

We advise you book your tour at least two weeks in advance of the date requested. Confirmation of your booking will be sent to you via email. We request that you call the Museum a week before your visit to confirm the date, time and number in your group.

Who conducts the Museum's Education tours?

Education tours are led by the Museum's specialist art educator, who is an experienced teaching artist. Other Museum staff members may be available to take tours if requested. If you would like a specific member of staff to lead your tour, please advise at the time of your booking and we will do our best to accommodate your request. All Museum staff hold a current Working with Children Check.

Where do the Education tours at the Museum take place?

All tours take place in the Museum's galleries. Depending on the time of your visit, the galleries may be noisy and busy. If any students have special needs or require particular attention, please let us know when booking.

What is the minimum group size?

10 students. If your group is smaller than this, please contact us on museum@twma.com.au about resources we can provide you with to support a self-guided visit.

What is the maximum group size?

We can comfortably accommodate groups of up to 25 students. Subject to staffing availability, we may be able to split your large group into two smaller groups and provide concurrent tours. Alternatively, we may need to schedule two consecutive tours.

Are self-guided visits welcome at the Museum?

Absolutely! Bookings are required for self-guided visits. We can provide resources to support your self-guided visit to the Museum.

Is there somewhere for students to leave their bags when they visit the Museum?

We suggest groups limit the amount of baggage they bring to the Museum as much as possible. Backpacks and small bags can be checked in at Reception upon arrival.

Can students bring food and drink into the Museum to eat during their visit?

No. Food or drink must not be consumed in the Museum.

Is there a water fountain at the Museum?

We advise groups to bring bottled water to the Museum as we don't have a water fountain on the Museum grounds. Bottled water may be consumed outside of the Museum.

Can my students eat their lunch on the Museum grounds?

No. Lunch facilities are not available at the Museum as it is situated on a working vineyard. There are many lovely parks in nearby Healesville where students can enjoy their lunch. Please ask staff at Reception for a map noting these.

Can my students take photographs of the exhibition?

Students may use handheld cameras and phone cameras to take photos for their personal use, unless otherwise signposted. For the protection of artworks, the use of flash and selfie sticks is not permitted. Your educator will brief all students about photography at the beginning of your tour.

Can my students use their phones in the Museum?

We request that students refrain from using their phones during tours so they can concentrate on looking, listening and actively engaging in conversation about the exhibition and the artworks.

We kindly request that all phones and electronic devices are set to silent before entering the Museum.

Can my students take notes during the tour? Can we bring our own worksheets?

We find that our tours are most enjoyable and effective when students remain completely focused on looking, listening and speaking.

You may bring your own worksheets to the Museum; however, this is not encouraged. Please speak to the Museum's Education staff when making your booking to discuss how we can best tailor the tour to suit your needs or align with curriculum objectives. If you do plan on bringing a worksheet, we ask that you email it to museum@twma.com.au beforehand, so your educator can best prepare for your visit.

Due to insurance regulations regarding artworks, students are asked not to bring pens into the Museum. Pencils may be used instead.

Can my students touch the artworks in the Museum?

This depends on the exhibition. Most of the artworks exhibited must not be touched. However, some exhibitions do include interactive works or tactile artworks. Your educator will brief all students prior to entering the galleries.

My students need more information on an exhibition, is there anything available on the Museum's website?

Yes, there are Education Resources available on TarraWarra Museum of Art's website: <https://www.twma.com.au/education-resources/>. You can also find information about exhibitions, events, and the Museum grounds and surrounds on the 'What's On' page <https://www.twma.com.au/whats-on/>.

Is there an exhibition catalogue available that I can use for reference with my students?

The Museum usually publishes a comprehensive catalogue for each exhibition. Catalogues are available to purchase from the Museum Shop and a selection of catalogues are available for purchase here: <https://shop.twma.com.au/collections/books>.

Where can I find more information about TarraWarra Museum of Art's collection?

Information about the collection and images of a selection of artworks held in the collection are available here: <https://www.twma.com.au/collection/>. Information about the Museum's founders, history and vision can be found here: <https://www.twma.com.au/story/>.

My students are eager to get further involved with the Museum, is this possible?

Absolutely! TarraWarra Museum of Art programs an exciting range of talks, workshops and events for people of all ages. You can find more information about upcoming Museum events here: <https://www.twma.com.au/events/>. Students who are over 18 years of age are welcome to express their interest in volunteering at the Museum here: <https://www.twma.com.au/volunteer/>.