

## TarraWarra Museum of Art Education FREQUENTLY ASKED QUESTIONS

### **How can I book an Education tour?**

Please complete an online [booking enquiry form](#). Our Learning and Engagement team will respond to your booking request as soon as possible.

### **How much does a TarraWarra Museum of Art Education tour cost?**

You can find more information on Learning and Engagement program costs on our [booking enquiry page](#). If you have any questions about costs and accessibility, please contact our team at [learningandengagement@twma.com.au](mailto:learningandengagement@twma.com.au) or please call (03) 5957 3100.

Teachers, lecturers and education support staff (parents and carers) accompanying education groups are admitted free of charge.

Thanks to the generosity of our Learning and Engagement program sponsors, we are able to support disadvantaged and diverse school groups with free return bus transportation and free museum access and guided tours. Please complete the [booking enquiry form](#) and a member of our team will contact you to discuss your school's eligibility.

### **How do I pay for my group's tour?**

The Museum will invoice your school or university or you are welcome to pay at reception on the day of your visit.

Please allow enough time for individual payments to be processed at Reception, prior to the tour.

### **What are Welcome Wednesdays?**

In the Learning and Engagement program, *Welcome Wednesdays* are an initiative enabling Government schools and schools sharing the Healesville postcodes 3777 and 3775 to reduced program costs.

### **What time is the Museum open for Education bookings?**

Between 10am–5pm, Tuesday to Friday.

There is scope to negotiate earlier times in certain circumstances.

### **Can my group visit the Museum on a Monday?**

The Museum is closed to the public on Mondays, but in certain circumstances we may be able to accommodate school bookings, upon request.

### **How far do I need to book in advance?**

Please book your tour at least three weeks in advance of the date requested to confirm your booking. Under certain circumstances we will consider shorter notice bookings dependent on availability. Confirmation of your booking will be sent to you via email. We request that you email our team at [learningandengagement@twma.com.au](mailto:learningandengagement@twma.com.au) a week prior your visit to confirm the date, time and number of students in your group.

### **Who conducts the Museum's Education tours?**

TarraWarra's specialist and experienced art educators and practicing artists provide Learning and Engagement student programs.

All Museum staff hold a current Working with Children Check.

### **Where do the Learning and Engagement tours at the Museum take place?**

All tours take place in the Museum's gallery and in the [museum grounds](#). Depending on the time of your visit, the gallery may be noisy and busy. If any students have special needs or require particular attention, please let us know when booking.

### **What is the minimum group size?**

10 students.

If your group is smaller than this, please contact us at [learningandengagement@twma.com.au](mailto:learningandengagement@twma.com.au) about resources we can provide you with to support a self-guided visit.

### **What is the maximum group size?**

We can comfortably accommodate groups of up to 25 students.

Subject to staffing availability and weather we may be able to split a large group into smaller groups and provide concurrent tours and / or self-directed outdoor activities.

### **Are self-guided visits welcome at the Museum?**

Absolutely! Bookings are required for self-guided visits, please complete a [booking enquiry form](#).

### **Is there somewhere for students to leave their bags when they visit the Museum?**

We suggest groups limit the amount of baggage they bring to the Museum. Small bags can be stored at Reception upon arrival.

### **Can students bring food and drink into the Museum to eat during their visit?**

No. Food or drink must not be consumed in the Museum for the protection of the artwork.

### **Is there a water fountain at the Museum?**

No, there is no water fountain at the Museum. We advise groups to bring sustainably bottled water to the Museum to be consumed outdoors.

### **Can my students eat their lunch in the Museum grounds?**

With prior booking, student groups can eat a snack on the lower deck near the ornamental lake, under teacher supervision. Students will need to take all their rubbish home afterwards.

The Museum is situated amongst a working vineyard in undulating terrain, so students need to walk in a respectful and safe manner throughout the grounds under teacher supervision. There are many lovely parks in nearby Healesville where students can alternatively enjoy their lunch.

Please ask staff at Reception for a map noting these locations.

### **Can my students take photographs of the exhibition?**

Students may use cameras to take photos of the exhibition for their personal use, unless otherwise signposted. For the protection of artworks, the use of tripods, flash and selfie sticks is not permitted.

### **Can my students use their phones in the Museum?**

We request that students refrain from using their phones during tours so they can concentrate on looking, listening and actively engaging in conversation about the exhibition and the artworks. (Except for photographic purposes.)

We kindly request that all phones and electronic devices are set to silent before entering the Museum.

### **Can my students take notes during the tour? Can we bring our own worksheets?**

Please speak to the Museum's Learning and Engagement staff when making your booking to discuss how we can best tailor the tour to suit your needs or align with curriculum objectives. If you do plan on bringing a worksheet please ensure students use a grey lead pencil as pens are not permitted within the museum. Please inform the museum if you require clipboards for your visit.

### **Can my students touch the artworks in the Museum?**

This depends on the exhibition. Most of the artworks exhibited must not be touched. However, some exhibitions do include interactive works or tactile artworks. Your educator will brief all students prior to entering the galleries.

### **My students need more information on an exhibition, is there anything available on the Museum's website?**

Yes, there are [Education Resources](#) available on TarraWarra Museum of Art's website. You can also find information about exhibitions, events, and the Museum grounds and surrounds on the ['What's On'](#) page.

### **Is there an exhibition catalogue available that I can use for reference with my students?**

The Museum usually publishes a comprehensive catalogue for each exhibition. Catalogues are available to purchase from the [Museum Shop](#).

**Where can I find more information about TarraWarra Museum of Art's collection?**

Information about the collection and images of a selection of artworks held in the collection are available on our [collection page](#) on our website.

Information about TarraWarra founders Eva and Marc Besen, architectural history and the story of the museum can be found at this [page on our website](#).

**My students are eager to get further involved with the Museum, is this possible?**

Absolutely! Please find more information about TarraWarra Museum of Art's program of inspiring talks, workshops and events for people of all ages via [TarraWarra's events page](#).

Students who are over 18 years of age are welcome to gain work experience via volunteering at the Museum. For more information please visit the [volunteer page on our website](#).